

Gas Servicing

As your Landlord we have to make sure that all gas appliances, fittings and flues are safe to use. We do this through our team of fully qualified gas engineers who carry out a gas safety check on all of our properties every 12 months.

OUR COMMITMENTS

- We will positively encourage you to give us access to your home to carry out the annual gas safety check.
- We will give you advice and support on gas safety through our service leaflet and website.
- We will carry out regular customer satisfaction surveys for this work and publish the results of these surveys.

STANDARDS WE WILL MONITOR

- We will carry out an annual safety check of all gas appliances and smoke detectors in your home.
- We will annually service Carbon Monoxide (CO) detectors where these have been fitted.
- We will provide you with a copy of the safety check certificate.
- We will make an appointment at your convenience to carry out the safety inspection.