

Grounds Maintenance

Grounds Maintenance covers a number of services to communal areas including; grass and hedge cutting, flower bed maintenance and tree works. Some of these services follow a regular programme whereas others, such as gritting and snow clearing at our sheltered housing schemes, are delivered in response to the weather conditions.

OUR COMMITMENT TO YOU

- We will publish details of the grounds maintenance programme annually in the spring edition of “News n Views”.
- We will encourage customer involvement and input with regards to managing and developing the grounds maintenance service for your neighbourhood.
- We will consult with customers prior to major tree works including tree felling.

STANDARDS WE WILL MONITOR

- We will monitor the performance of our contractors against the various aspects of the grounds maintenance service including;
 - Grass cutting which is undertaken at least once every two weeks between March and October.
 - Hedge cutting which is completed at least once a year.
 - Shrub and rose bed maintenance which is completed annually.
 - Gritting, snow clearance and an annual collection of leaves at our sheltered schemes.