

Leasehold Management

As a Leaseholder, you are able to access a range of Aspire services, be consulted and informed about changes to the provision of our services which affect you and the annual service charge which you pay.

OUR COMMITMENT TO YOU

- We will provide a proactive and inclusive Leasehold Management service for our customers.
- We will offer you access to a range of services open to all our customers (for example gas servicing).

STANDARDS WE WILL MONITOR

- We will send you an annual estimate of next year's service charge/ground rent.
- We will consult you on major works where the costs to you will be more than £250 and where the costs of any long term agreements will be more than £100 in any year.
- We will provide an annual statement relating to the cost of services received within six months following the end of the financial year.
- We will ensure that you are provided with a minimum of 28 days written notice of any variation of your service charge.