

Creating Communities

Good Neighbour Guide



We want everyone living in an Aspire Housing home to be able to go about their everyday life without feeling upset, scared or intimidated.

aspirehousing.co.uk/asb





Let's work together to create great communities

We think that good neighbours build great communities, and being a good neighbour is more than just sticking to your tenancy agreement.

We encourage you to speak to the people around you, share any concerns, and be considerate to those around you.



Noise

- Please be considerate to your neighbours at all times. Try to keep any noisy work, such as drilling or vacuuming, between 8am and 8pm.
- If you come home late at night, don't slam your doors. People may be asleep.
- Remember that noise carries easily in a block of flats.
- Electronic equipment such as TVs, radios or games can be noisy – please keep the volume at a reasonable level.



Cars and Parking

- If you have a caravan or motorhome, please don't park it on communal car parks.
- Don't carry out major car repairs on the car park.
- Clean up any mess left by your car, such as oil spills.
- Park your vehicle responsibly - don't block driveways and make sure you park in marked bays.
- Remember, most parking is communal, unless you have been allocated a specific space.



Gardens

- If you have a garden, keep the lawn tidy and flower/shrub beds weeded.
- Get rid of any bags of rubbish or bulky items straight away.
- If you have a communal garden, keep it clean, tidy and free from litter.



Pets

- Don't leave pets alone for long periods of time or allow dogs to bark constantly.
- Always clean up your pet's mess, whether in your garden or on the pavement. If you have a cat, make sure you have a clean litter box in your home.
- If you live in a scheme with a pet policy, make sure you read it.



Flats with internal communal spaces

- Dispose of your rubbish in the bins provided and keep the area around the bins clean and tidy.
- Don't let people into the building that you don't know.
- If you are getting rid of any bulky items, make arrangements for them to be collected, or take them to the council tip.
- Report any communal repairs as soon as possible, like faulty door entry systems or light bulbs.
- Keep communal doors locked, and don't prop them open. They are there for your safety and the safety of your neighbours.

**We encourage you to speak to your neighbour about concerns.
Often, people don't realise they're causing a problem.**



Reporting anti-social behaviour

If you continue to experience issues, or need to make any anti-social reports, then you can do this on your online account.

Talk to us



Aspire Housing, Kingsley, The Brampton,
Newcastle-under-Lyme, ST5 0QW

aspirehousing.co.uk



Please recycle me

A registered society with the Financial Conduct Authority, Registration Number 31218R.
Registered with the Regulator of Social Housing L4238.